



EAL

Welcome

Pack

This Welcome Pack provides essential information to help you and your family settle into life in Sparkbrook, Birmingham. From registering for healthcare and school services to accessing food support and transportation, these resources will help you integrate into your new community. Please don't hesitate to reach out to the services listed for further assistance.

Welcome, and we are here to support you!

Welcome Pack for Asylum Seekers and Refugees

1. Induction Process

Planned Induction Process:

- Proforma: A simple form to gather the following:
- Child's Details: Name, date of birth, nationality, languages spoken, educational background.
- Family Information: Parent/guardian names, contact details, health or welfare needs.
- Health & Wellbeing: Current medical conditions, special needs, vaccinations.
- Support Needs: Immediate needs like housing, food, language support.
- This information will be used to develop a support plan and direct the family to appropriate services.

Local Services

Children's Centres & Family Support

Sparkbrook Children's Centre:

Address: 134 St. Martin's Walk, Sparkbrook, Birmingham, B12 8AH

Services: Early education, parenting support, health services, and advice.

Contact: 0121 464 1170

Website: Birmingham Children's Services [Birmingham City Council Homepage](#)

Moseley & Sparkbrook Medical Centre:

Address: 23-24 St Mary's Row, Moseley, Birmingham, B13 8JT

Services: GP registration, immunizations, and general healthcare.

Contact: 0121 441 2200

Website: Moseley & Sparkbrook Medical Centre

Health Care Services

Sparkbrook Health Centre:

Address: 123-125 Ladypool Road, Sparkbrook, Birmingham, B12 8LS

Contact: 0121 766 0535

Website: Sparkbrook Health Centre

Birmingham Children's Hospital:

Address: Steelhouse Lane, Birmingham, B4 6NH

Contact: 0121 333 9999

Website: Birmingham Children's Hospital

Emergency Services

Birmingham Emergency Services:

Police: Dial 101 for non-emergency inquiries or 999 for emergencies.

Fire: Dial 999 for emergencies.

Ambulance: Dial 999 for emergencies.

Non-Emergency Medical Advice: NHS 111 for health-related queries.

Food Banks & Support Services

Sparkbrook Food Bank:

Address: 1072 Stratford Road, Sparkbrook, Birmingham, B11 4BB

Contact: 0121 766 7881

Website: Trussell Trust Food Bank

Hall Green Families Support Directory:

Website: Hall Green Families Support Directory

Service: Lists local food banks, financial aid, and family support services

Referral & Support for Free Medical and Dental Care

Registering for Free Health Care:

GP: Registration at the local GP surgery (e.g., Sparkbrook Health Centre) is essential for free healthcare.

Dental Care: NHS dental services for children are free. Please contact the NHS to find local dental clinics accepting new patients.

Emergency Services: If in need of urgent medical attention, visit the A&E at Birmingham Children's Hospital or call 999 for emergencies.

NHS Registration Assistance: Community support workers can help with GP and dental registrations. Contact Refugee Action Birmingham.

School Uniform Loan & Exchange Programs

King's Oak Uniform Bank:

Address: 151 Castle Road West, Oldbury, B68 0EL (near Sparkbrook area)

Services: Provides free school uniforms for children in need.

Contact: 07718 499775

Website: King's Oak Uniform Bank

School Uniform Exchange (Birmingham):

Online Community: Facebook group for donating and receiving school uniforms.

Link: Birmingham School Uniform Exchange

Access to Free Transportation / Bus Passes

Free Bus Passes:

National Express West Midlands: For asylum seekers and refugees, inquire about discounted or free bus passes by contacting your local council or support worker.

Contact: National Express West Midlands

Local Transportation Support:

Birmingham City Council: For eligibility and application details regarding free bus passes for refugees and low-income families.

Contact: Birmingham City Council Transport

Buddy / Young Interpreters Scheme

Young Interpreters Program: Peer-to-peer support for children to help with language barriers. This program allows children to help new arrivals understand the culture and language.

Contact: Local schools or Refugee Action Birmingham for more details on the program.

Buddy System: Christ Church School offers a "buddy" system where a peer supports a new student. This helps them integrate and build friendships.

Parental Support:

Christ Church School will provide you information and resources on how you can support your child's education. Attend parent-teacher meetings and seek extra resources for language support.

English as an Additional Language (EAL):

Schools in Birmingham offer specific programs for children who do not speak English as their first language. (Welcomm)

Adult Education:

ESOL (English for Speakers of Other Languages) courses are available to help parents improve their English and assist their children with homework.

Contact: Birmingham Adult Education Service